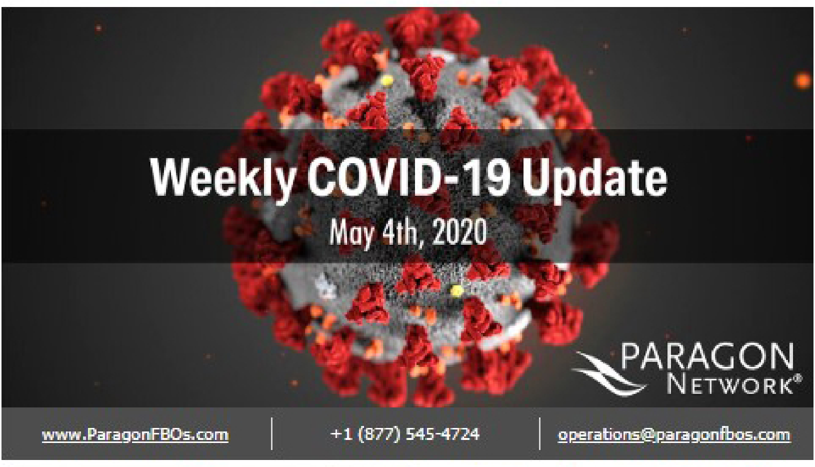


# Weekly COVID-19 Update

May 4th, 2020

www.ParagonFBOs.com | +1 (877) 545-4724 | operations@paragonfbos.com

## Clay Lacy Launches Aircraft Cleaning & Disinfecting Services

Clay Lacy Aviation now provides comprehensive aircraft cleaning and disinfecting services at the company's maintenance centers and through its mobile response teams. Wearing full-body Tyvek suits, goggles, gloves and face masks, detailing experts use bipolar ionization equipment and EPA-registered, aviation-approved products to clean and disinfect the aircraft interior. The procedure kills surface and airborne pathogens, bacteria and mold, removes odors, improves air quality, and reduces static electricity, dust, pollen and smoke. For clients who also require line maintenance, pre- or post-flight checks or return-to-service support after extended downtime, Clay Lacy mobile response teams can combine cleaning and disinfecting with maintenance requirements for easy scheduling and service.

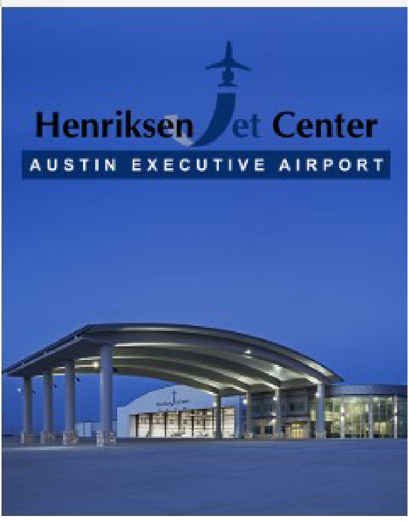
Learn More

## Henriksen Jet Center Austin (KEDC) Update

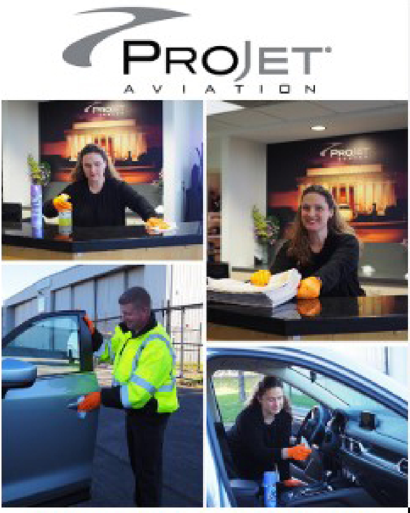
Henriksen Jet Center at Austin Executive Airport (KEDC) remains open 24/7/365. Below are a few updates from their area:

- Texas began "re-opening" as of Friday, May 1st.
- Air travelers from Louisiana have been removed from the mandatory 14 day self-quarantine list and other States/Cities are expected to be removed soon. Learn more.
- Crew cars are back in service and being sanitized after every use.
- On-site Go Rentals counter is staffed and ready to assist with hand-cleaned and sanitized rental cars. Complimentary hand sanitizer is in all rentals.

For more information, please contact them at KEDC@ParagonFBOs.com or (512) 247-7678.



RBR AVIATION
BE READY TO FLY AGAIN



## ProJet Aviation (KJYO) is Open and Dedicated to Serving You

Our ProJet Aviation team is implementing disinfecting practices for our facilities and training our staff members on how best to mitigate virus exposure and spread for the health and safety of our customers and our employees. Our teams continue to monitor the situation closely and act upon all updates to all regulations provided by the government, implement and regularly review hygiene and sanitization procedures, and ensure our partners continue to adhere to our policies.

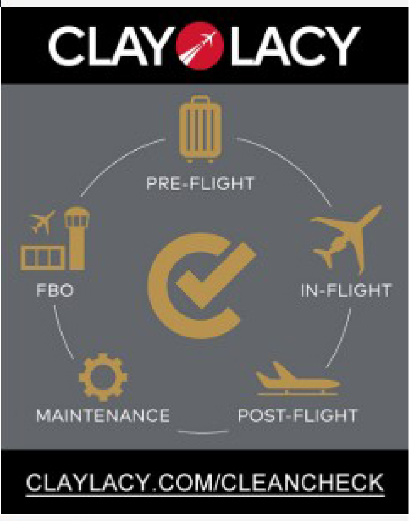
- Only 9NM from IAD and just blocks from the toll road to D.C. - the best alternative in the DC Market.
- Rampside boarding with car service to eliminate exposure in the FBO.
- No congestion, wait times, or taxi time.

Thank you in advance for your support during this challenging time. Please do not hesitate to contact our team at KJYO@ParagonFBO.com or (703) 889-8558. We wish good health and safety to you and your families and we look forward to seeing you on-site soon.

## Clay Lacy Aviation Sets New CleanCheck Standard

Clay Lacy Aviation has reimagined every aspect and touch point for all operations to ensure a clean, safe and healthy environment today and for the future. Committing to new sanitizing and cleaning procedures and service protocols, Clay Lacy has designed and implemented its CleanCheck Standard to provide customers and guests the highest level of confidence in their safety and health for each phase of the flight experience. The CleanCheck Standard was carefully developed to eliminate the spread of COVID-19 and other diseases by evaluating, cross-referencing and implementing new technologies and the best practices from the Centers for Disease Control (CDC), U.S. Department of Transportation (DOT), Federal Aviation Administration (FAA), aircraft manufacturers and other industries.

Learn More



ODYSSEY
AVIATION

## Latest Updates from Nassau (MYNN) and Exuma (MYEF) Bahamas

In order to keep you informed during this time please find **updated details below with applicable dates for the remainder of the Month of April & May 2020.**

- **PLEASE NOTE: ALL FLIGHTS, INTERNATIONAL OR DOMESTIC REQUIRE APPROVAL FROM THE COMPETENT AUTHORITY PRIOR TO OPERATION.**

- **PERMITTED – INTERNATIONAL PRIVATE CHARTER FLIGHTS ARRIVING EMPTY TO COLLECT PASSENGERS.** Aircraft will be allowed entry provided they are not inbound from countries on restricted list (UK, Ireland & Europe, China, Iran, Italy & South Korea). **Pilot(s) are to remain with the aircraft at all times.** All paperwork will be presented to the crew onboard/at the aircraft. Once all formalities are completed, passengers will be escorted to aircraft.

Monday – Friday during the month of May from 0800L/1200UTC – 1600L/2000UTC.

- **PERMITTED – CARGO & COURIER FLIGHTS. Flight crews are to remain with the aircraft at all times.** All paperwork will be presented to the crew onboard the aircraft.

Monday – Friday during the month of May from 0800L/1200UTC – 1600L/2000UTC.

- **PERMITTED** – US Military, emergency medical flights. **Flight crews are to remain with the aircraft at all times.** All paperwork will be presented to the crew onboard the aircraft **(No Date Restrictions).**
- **PERMITTED – INTER-ISLAND MEDICAL EMERGENCY FLIGHTS prior approval from The Competent Authority is required(No Date Restrictions).**
- **RESTRICTION ON DOMESTIC TRAVEL – NO PERSON SHALL OFFER FOR HIRE OR SEEK TO TRAVEL ON ANY DOMESTIC INTER-ISLAND FLIGHTS EXCEPT FOR THE TRANSPORT OF EMERGENCY WORKERS OR FREIGHT prior approval from The Competent Authority is required.**

Monday – Friday during the month of May from 0800L/1200UTC – 1600L/2000UTC.

- **RESTRICTION – CLOSED TO INTERNATIONAL PRIVATE CHARTER FLIGHTS ARRIVING EMPTY TO COLLECT PASSENGERS, CARGO & COURIERS FLIGHTS.**

Friday – Monday during May 2020 from 1601L/2000UTC – 0759L/1159UTC

- **RESTRICTION – CLOSED – NO PERSON SHALL OFFER FOR HIRE OR SEEK TO TRAVEL ON ANY DOMESTIC INTER-ISLAND FLIGHTS.**

Friday – Mondays during May 2020 from 1601L/2000UTC – 0759L/1159UTC

- **RESTRICTION – COUNTRY IS CLOSED TO ALL INCOMING PASSENGERS –** No passenger shall be permitted to enter and disembark for any reason including transiting through the Bahamas. All aerodromes including private aerodromes and fixed-based operators shall be closed to incoming international flights carrying passengers **except with prior written permission from the appropriate authority.**

**ALL GROUND HANDLING REQUESTS ARE TO BE FORWARDED VIA EMAIL TO THE RESPECTIVE LOCATION IN ADVANCE OF OPERATION AND CONFIRMATION RECEIVED PRIOR TO ARRIVAL.**

**HOURS Of OPERATION**
MYNN (NASSAU) – 0800L/1200UTC through 1600L/2000UTC
MYEF (EXUMA) – 0800L/1200UTC through 1600L/2000UTC
MYSM (SAN SALVADOR) – 0800L/1200UTC through 1600L/2000 UTC
MYEM & MYER (GOVERNOR'S HARBOUR & ROCK SOUND) – 0800L/1200UTC – 1600L/2000UTC

- **NO AFTER-HOUR OPERATIONS FOR PRIVATE FLIGHTS – INBOUND OR OUTBOUND – ONLY EMERGENCY OR MILITARY FLIGHTS ALLOWED AFTER-HOURS.**
- **NO INBOUND CREW WILL BE ALLOWED IN FACILITY.**

For more information, please contact Odyssey Aviation Bahamas at MYNN@ParagonFBO.com or +1 (242) 702-0200.

FARGO
JET CENTER
PREMIER
JET CENTER

## Fargo Jet Center (KFAR) and Premier Jet Center (KFCM)

Both Fargo Jet Center and Premier Jet Center are operating as normal with no local restrictions. They are continuing to operate 24/7/365.

US Customs at KFAR is still open and active 24/7, clearing flights while meeting US government guidelines. Customs can be contacted at +1 (701) 241-8124.

Both locations are taking extra precautions as recommended by the CDC, WHO and FAA. Santization stations are set up throughout the facilities. Hangar and ramp space is available for up to G650/Gulfstreams at KFAR and KFCM. Restaurants are also available for delivery, take-out and catering.

| Fargo Jet Center | Premier Jet Center |
|---|---|
| KFAR@ParagonFBO.com | KFCM@ParagonFBO.com |
| +1 (701) 373-8800 | +1 (952) 641-2020 |

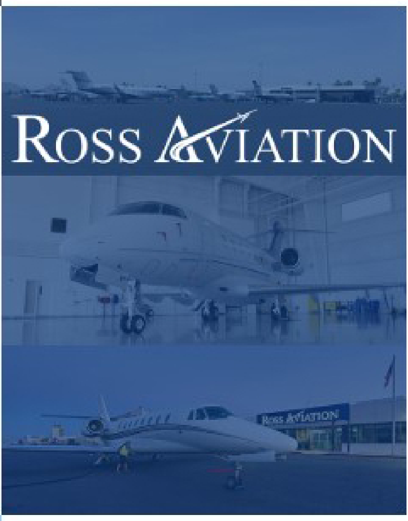
## Limited Time Offer on Ramp Parking & Hangar Space

Given an imminent temporary slowdown in GA flight activity related to COVID-19, Ross Aviation would like to extend a limited offer of a 10% discount on hangar space and a 20% discount on ramp parking for new reservations through May 31st, 2020. These discounts will apply to our published nightly and monthly rates and are subject to availability. The following Ross Aviation locations currently have limited space:

HANGAR: Westfield, MA (BAF), Worcester, MA (ORH), Fairbanks, AK (FAI), Thermal, CA (TRM)

RAMP: Westfield, MA (BAF), Bedford, MA (BED), Worcester, MA (ORH), Fresno, CA (FAT), Scottsdale, AZ (SDL), Sarasota, FL (SRQ), Thermal, CA (TRM)

Please contact Cy Farmer, COO of Ross Aviation, at (561) 516-2593 for more information.



FONTAINEBLEAU
AVIATION

## Fontainebleau Aviation (KOPF) Increases Safety Standards

Fontainebleau Aviation remains open 24/7 at this time. Our team continues to push through the COVID-19 pandemic by adhering to high-level safety standards in combination with our daily IS-BAH culture. To protect all guests and personnel, the facility is cleaned every 15 days with BioPledge - an antimicrobial that molecularly bonds to treated surfaces and removes harmful microbes. Team members will welcome aircraft with protective gear and assist crew/passengers unless requested to remain at a distance.

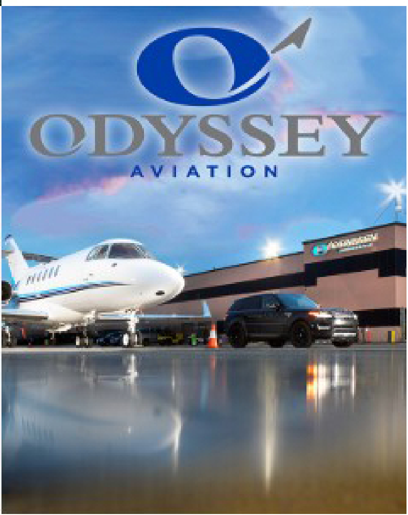
BioPledge services are being offered to all aircraft through our detailing counterpart Precision Aircraft Detail. Pricing requests and schedule may be coordinated through Roger Anderson at randerson@p-aircraftdetail.com

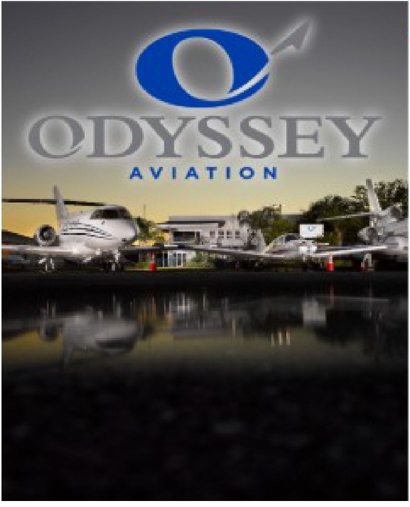
We welcome all scheduling and handling requests at KOPF@ParagonFBOs.com or call/text us at 305-685-4646.

## Odyssey Aviation Detroit (KYIP)

- Current Operating Hours: 24/7/365
- Passengers and crew can only enter the facility for essential business (such as to use the restroom).
- Six foot distance from staff must be maintained. A plexi-glass partition has been installed to protect CSRs.
- All staff will be wearing masks and gloves.
- If persons have been in contact with someone who has tested positive for COVID-19 or has had any symptoms of the virus, they must remain outside of the facility.
- CDC signs are posted at both entrances.
- Planeside car services are available as usual.
- Staff will wear gloves to handle luggage and dispose of them in accordance with CDC guidelines - all staff has been trained on proper use and disposal procedures.
- Hand sanitizer is available in the lobby.
- Customs is open 24 hours Monday - Friday and available on weekends with advanced notice.

KYIP@ParagonFBO.com | +1 (734) 547-7359





## Odyssey Aviation Kissimmee (KISM)

- Current Operating Hours: 0600 - 2200 with call outs available if needed
- Limiting number of passengers/crew that can enter the building to four (for use of restrooms or other essential business).
- Staff will wear gloves to handle luggage and dispose of them in accordance with CDC guidelines - all staff has been trained on proper use and disposal procedures.
- Planeside car service is available if requested.
- Hand sanitizer is available in the lobby. Persons entering the building must use the dispenser at the entrance before entering.
- An hourly wipe down with CDC approved santizers is being performed to ensure everyone's safety.

KISM@ParagonFBO.com | +1 (407) 846-8001

ExecuJet
LUXAVIATION CMI GROUP

## Hangar Parking Availability Worldwide

For business jet owners and operators who may halt airborne operations due to COVID-19, ExecuJet can provide safe parking and hangar for grounded assets. ExecuJet currently has ramp parking available at all 26 of their locations worldwide. Hangar parking is currently available in Brussels, Berlin, Cape Town, Dubai, Istanbul, Johannesburg, Lagos, Melbourne, Monterrey, St. Gallen-Altenrhein, Sydney and Zurich. They guarantee no increased pricing to ensure their aircraft parking and cleaning services remain fair, competitive and attractive.

ExecuJet is taking preventative measures to ensure passengers, crew and staff are safe and secure in their facilities. They have implemented additional cleaning and handling procedures to minimize the risk of spreading the coronavirus. Sanitizer, gloves and masks are available for staff, passengers and crew. Touchpoint sanitizing of all handles, doors, benches, desks, phones, keyboards, tables, and rails is performed before and after every flight.

For more information on ramp and hangar parking, please contact the FBO team at your location of choice.

Find a Location

## Is Your Company Prepared for the End of the Pandemic?

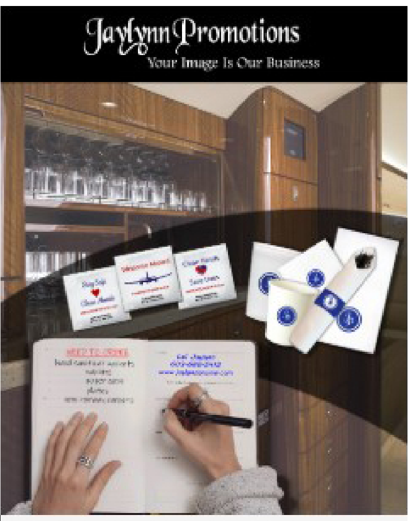
Now is the perfect time to make sure you have plenty of supplies available when traffic picks up again. Place your order today!

- Hand Sanitizer Gel Packets
- Custom Carpets & Rugs
- Paper Cups & Coffee Sleeves
- Beverage & Dinner Napkins
- Linen-like Disposable Towels
- Wrapped Napkin Bundles
- Hot Towels & Refresher Towels
- Branded Clothing & Safety Apparel
- Umbrellas, Playing Cards, Amenity Kits, and More!

### PARAGON NETWORK SPECIAL

Order your supplies by May 31st, 2020 and we will waive all set up charges!

**Click here to contact us or call (603) 686-5412.**



We hand-sanitize and hand-detail each vehicle for your safety and well-being.
Go Rentals

## Go Rentals Cares About Your Safety and Well-Being

In the wake of the Coronavirus pandemic across the globe, Go Rentals' dedicated professionals assure you that every vehicle is hand-washed, hand-sanitized and inspected. This is not new to Go Rentals - they have been practicing this for over 20 years.

This is just one of the reasons they are the ONLY Forbes Travel Guide Brand Official Elite Car Rental Provider.

Enjoy the Go Rentals experience. Go Rentals wishes you safe travels.

To request more information, please click here or email their team at GoRentals@ParagonPreferred.com.

## Communicate COVID-19 Information via FlightBridge

FlightBridge allows you to send FBO notifications with important attachments and notes. Use "standard notes" and attachments to:

- Verify any changes in FBO operating hours, policies, procedures or requirements
- Provide your company's COVID-19 related procedures
- Provide FBO any updated cleaning and safety procedures or requirements
- Share important information securely
- Communicate with vendors; attach updated requirements or request procedure information via catering requests or car service requests

For more information or to schedule a demo, please click here or email support@flightbridge.com.

FlightBridge™
Private Aviation Travel Management Made Easy.

AIRCARE
INTERNATIONAL

## Aircare International COVID-19 Statement

At Aircare International, the safety of their customers and team members is their top priority and they have taken aggressive measures to mitigate risk surrounding COVID-19. They are acting in accordance with CDC guidelines to mitigate any potential risks through appropriate disinfection, social distancing and travel procedures, and are working with their partners and local governments to retain essential services where possible.

Due to questions surrounding upcoming trainings, expiring certifications and medical support services provided by Aircare International, they have posted a full COVID-19 statement on their website providing more information on Aircare FACTS Training and Aircare Access Assistance. Please visit www.aircareintnl.com to learn more.

Visit their page on the Paragon Partners website here.

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## Helpful Links

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Air Traffic Control Delays

FAA Air Traffic Control facilities affected by COVID-19

www.nata.aero

www.faa.gov

www.cdc.gov

www.nbaa.org

www.tsa.gov

www.easa.europa.eu

www.nih.gov

www.who.int

www.osha.gov

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