

Weekly COVID-19 Update
April 6th, 2020

PARAGON NETWORK

www.ParagonFBOs.com | +1 (877) 545-4724 | operations@paragonfbos.com

ROSS AVIATION
White Plains, NY (KHPN)

The State of New York is currently under a "stay at home" order, but the airport has been deemed an essential service and will remain open. As we go through these uncertain times we continue to take and maintain proactive steps to ensure the care of our customers and team members. We have made many changes, such as practicing social distancing, regimented disinfection of public and private areas, equipment and vehicles and more.

In an effort to maintain the safety and service that we provide to our tenants and customers we will be temporarily reducing our hours of operation at the West location as of Wednesday, April 1st.

The temporary hours will be:
Monday- Friday: 0700-2100
Saturday-Sunday: 0700-1930

As we go through these difficult times we will be operating with a reduced amount of staff. If you plan to fly or visit us please provide us with as much advance notice as possible. We will make every effort to accommodate your flight schedules and our East location will remain open 24/7. Emails are constantly being monitored and this is the best way to reach us with schedule updates. Please rest assured that our commitment to safety and service continues to be our top priority and we are still a full service FBO.

Contact Information:
Ross West FBO 914-328-9800 (CSR on duty Mon-Thu 0800-1730 Fri-Sat-Sun 0700-1930)
Outside of these hours contact us via e-mail KHPN@ParagonFBO.com or call Ross East FBO 914-761-3000

When The Masks Come Off

ExecuJet would like to thank you for your support and continued allegiance with their Global FBO Network. Their teams are still working tirelessly to provide a consistent high standard of service and are on hand to help find solutions with you through this time.

For now though, let's change perspective and look to a future that holds potential and opportunity. The world will not always be the way it is today.

They are here for you now, and #whenthemaskscomeoff.

View and share ExecuJet's inspiring video on social media:

[in](#) [f](#) [t](#) [i](#)

when the MASKS COME OFF

Odyssey Aviation Kissimmee (KISM)

- Current Operating Hours: 0600 - 2200 with call outs available if needed
- Limiting number of passengers/crew that can enter the building to four (for use of restrooms or other essential business).
- Staff will wear gloves to handle luggage and dispose of them in accordance with CDC guidelines - all staff has been trained on proper use and disposal procedures.
- Planeside car service is available if requested.
- Hand sanitizer is available in the lobby. Persons entering the building must use the dispenser at the entrance before entering.
- An hourly wipe down with CDC approved sanitizers is being performed to ensure everyone's safety.

KISM@ParagonFBO.com | +1 (407) 846-8001

Updated Honolulu Restriction

On March 30, Hawaii Governor David Ige announced that anyone traveling between the Hawaiian Islands will be required to self-quarantine in their home or other lodging for 14 days. This does not apply to those who are considered essential workers, but they are required to wear personal protective equipment during flights. This mandatory rule went into effect at midnight on Wednesday, April 1st and continues until April 30th. [Click here](#) to view the full proclamation.

For more information, please contact Castle & Cooke Aviation at +1 (808) 548-2948 or PHNL@ParagonFBOs.com

ODYSSEY AVIATION

Latest Updates from Nassau (MYNN) and Exuma (MYEF) Bahamas

RESTRICTION – COUNTRY IS CLOSED TO ALL INCOMING PASSENGERS: No passenger shall be permitted to enter and disembark for any reason including transiting through the Bahamas. All aerodromes including private aerodromes and fixed-based operators shall be closed to incoming international flights carrying passengers except with prior written permission from The Competent Authority.

RESTRICTION ON DOMESTIC TRAVEL: NO PERSON SHALL OFFER FOR HIRE OR SEEK TO TRAVEL ON ANY DOMESTIC INTER-ISLAND FLIGHTS EXCEPT FOR A MEDICAL EMERGENCY OR THE TRANSPORT OF FREIGHT provided that The Competent Authority may vary the requirements of this order.

RESTRICTED: (April 8th @ 1601L/2001UTC - April 14th, 2020 @ 0800L/1200UTC and every weekend at the same times for the month of April 2020. April 17th- 20th and April 24th – 27th, 2020). CLOSED to International private charter flights arriving empty to collect passengers.

ALL GROUND HANDLING REQUESTS ARE FORWARDED VIA EMAIL TO THE RESPECTIVE LOCATION IN ADVANCE OF OPERATION AND CONFIRMATION RECEIVED PRIOR TO ARRIVAL.

HOURS OF OPERATION
MYNN (NASSAU) - 0800L/1200UTC through 1600L/2000UTC
MYEF (EXUMA) - 0800L/1200UTC through 1600L/2000UTC
MYSM (SAN SALVADOR) - 0800L/1200UTC through 1600L/2000 UTC
MYEM & MYER (GOVERNOR'S HARBOUR & ROCK SOUND) – 0800L/1200UTC – 1600L/2000UTC

NO AFTER-HOUR OPERATIONS FOR PRIVATE FLIGHTS – INBOUND OR OUTBOUND – ONLY EMERGENCY OR MILITARY FLIGHTS ALLOWED AFTER-HOURS.

NO INBOUND CREW WILL BE ALLOWED IN FACILITY.

For more information, please contact Odyssey Aviation Bahamas at MYNN@ParagonFBO.com or +1 (242) 702-0200.

Port City Air (KPSM) Open & Able to Accommodate Int'l Flights

Port City Air is working hard and remains open at Portsmouth Int'l Airport at Pease (KPSM) in Portsmouth, NH. Their local U.S. Customs office continues to clear inbound international flights meeting U.S. Government guidelines. Please contact local US Customs to make clearance arrangements at +1 (603) 422-0910. Their pro-active int'l quick-turn team will maintain appropriate social distance and be ready to support any specific crew instructions relative to handling of the aircraft. They are able to provide int'l trash service, fuel, lavatory service, GPU, air start and de-ice. Typical service time is 20 minutes. They have plenty of ramp parking space and availability for short and long-term hangar for any size business jet.

Please contact Port City Air at +1 (603) 430-1111 to make your reservation and provide any specific COVID-19 handling procedures your company has in place.

Odyssey Aviation Detroit (KYIP)

- Current Operating Hours: 24/7/365
- Passengers and crew can only enter the facility for essential business (such as to use the restroom).
- Six foot distance from staff must be maintained. A plexi-glass partition has also been installed to protect CSRs.
- All staff will be wearing masks and gloves.
- If persons have been in contact with someone who has tested positive for COVID-19 or has had any symptoms of the virus, they must remain outside of the facility.
- CDC signs are posted at both entrances.
- Planeside car services are available as usual.
- Staff will wear gloves to handle luggage and dispose of them in accordance with CDC guidelines - all staff has been trained on proper use and disposal procedures.
- Hand sanitizer is available in the lobby.
- Customs is open 24 hours Monday - Friday and available on weekends with advanced notice.

KYIP@ParagonFBO.com | +1 (734) 547-7359

Fargo Jet Center (KFAR) and Premier Jet Center (KFCM)

Both Fargo Jet Center and Premier Jet Center are operating as normal with no local restrictions. They are continuing to operate 24/7/365.

US Customs at KFAR is still open and active 24/7, clearing flights while meeting US government guidelines. Customs can be contacted at +1 (701) 241-8124.

Both locations are taking extra precautions as recommended by the CDC, WHO and FAA. Sanitation stations are set up throughout the facilities. Hangar and ramp space is available for up to G650/Gulfstreams at KFAR and KFCM. Restaurants are also available for delivery, take-out and catering.

Fargo Jet Center
KFAR@ParagonFBO.com
+1 (701) 373-8800

Premier Jet Center
KFCM@ParagonFBO.com
+1 (952) 641-2020

Limited Time Offer on Ramp Parking & Hangar Space

Given an imminent temporary slowdown in GA flight activity related to COVID-19, Ross Aviation would like to extend a limited offer of a 10% discount on hangar space and a 20% discount on ramp parking for new reservations through May 31st, 2020. These discounts will apply to our published nightly and monthly rates and are subject to availability. The following Ross Aviation locations currently have limited space:

HANGAR: Westfield, MA (BAF), Worcester, MA (ORH), Fairbanks, AK (FAI), Thermal, CA (TRM)

RAMP: Westfield, MA (BAF), Bedford, MA (BED), Worcester, MA (ORH), Fresno, CA (FAT), Scottsdale, AZ (SOL), Sarasota, FL (SRQ), Thermal, CA (TRM)

Please contact Cy Farmer, COO of Ross Aviation, at (561) 516-2593 for more information.

Go Rentals Cares About Your Safety and Well-Being

In the wake of the Coronavirus pandemic across the globe, Go Rentals' dedicated professionals assure you that every vehicle is hand-washed, hand-sanitized and inspected. This is not new to Go Rentals - they have been practicing this for over 20 years.

This is just one of the reasons they are the ONLY Forbes Travel Guide Brand Official Elite Car Rental Provider.

Enjoy the Go Rentals experience. Go Rentals wishes you safe travels.

To request more information, please [click here](#) or email their team at GoRentals@ParagonPreferred.com.

Aircare International COVID-19 Statement

At Aircare International, the safety of their customers and team members is their top priority and they have taken aggressive measures to mitigate risk surrounding COVID-19. They are acting in accordance with CDC guidelines to mitigate any potential risks through appropriate disinfection, social distancing and travel procedures, and are working with their partners and local governments to retain essential services where possible.

Due to questions surrounding upcoming trainings, expiring certifications and medical support services provided by Aircare International, they have posted a full COVID-19 statement on their website providing more information on Aircare FACTS and Aircare Access Assistance. Please visit www.aircareintl.com to learn more.

Visit their page on the Paragon Partners website [here](#).

ExecuJet LUXAVIATION CMI GROUP

Hangar Parking Availability Worldwide

For business jet owners and operators who may halt airborne operations due to COVID-19, ExecuJet can provide safe parking and hangar for grounded assets. ExecuJet currently has ramp parking available at all 26 of their locations worldwide. Hangar parking is currently available in Brussels, Berlin, Cape Town, Dubai, Istanbul, Johannesburg, Lagos, Melbourne, Monterrey, St. Gallen-Altenrhein, Sydney and Zurich. They guarantee no increased pricing to ensure their aircraft parking and cleaning services remain fair, competitive and attractive.

ExecuJet is taking preventative measures to ensure passengers, crew and staff are safe and secure in their facilities. They have implemented additional cleaning and handling procedures to minimize the risk of spreading the coronavirus. Sanitizer, gloves and masks are available for staff, passengers and crew. Touchpoint sanitizing of all handles, doors, benches, desks, phones, keyboards, tables, and rails is performed before and after every flight.

For more information on ramp and hangar parking, please contact the FBO team at your location of choice.

[Find a Location](#)

Helpful Links

Air Traffic Control Delays	FAA Air Traffic Control facilities affected by COVID-19
 www.who.int	 www.faa.gov
 www.cdc.gov	 www.easa.europa.eu
 www.nbaa.org	 www.tsa.gov
 www.nih.gov	 www.fda.gov
	 www.osha.gov