

Dear Valued Clients, Partners, & Friends,

Our hearts go out to everyone affected by the coronavirus (COVID-19) and the impact this pandemic is having our industry.

Amid this stressful and uncertain time, it is more important than ever to keep our customers informed and at the same time not overwhelm you with an overload of emails.

That is why, starting today, Paragon Aviation Group will be sending out a concise, weekly email on behalf of our network FBOs. This email will update you about the safety measures, operational changes and other efforts our member FBOs are working on to ensure your wellbeing and smooth travels.

Thank you for your continued support as we navigate this crisis. If there is anything we can do, or our member FBOs, to assist you during this difficult time, please email us at operations@paragonaviationgroup.com.

I hope everyone remains healthy and safe, and together we will make it through this challenging time.

Sincerely,

Megan Barnes
President



Limited Time Offer on Ramp Parking & Hangar Space

Given an imminent temporary slowdown in GA flight activity related to COVID-19, Ross Aviation would like to extend a limited offer of a 10% discount on hangar space and a 20% discount on ramp parking for new reservations through May 31st, 2020. These discounts will apply to our published nightly and monthly rates and are subject to availability. The following Ross Aviation locations currently have limited space:

HANGAR: Westfield, MA (BAF), Worcester, MA (ORH), Fairbanks, AK (FAI), Thermal, CA (TRM)

RAMP: Westfield, MA (BAF), Bedford, MA (BED), Worcester, MA (ORH), Fresno, CA (FAT), Scottsdale, AZ (SDL), Sarasota, FL (SRQ), Thermal, CA (TRM)

Please contact Cy Farmer, COO of Ross Aviation, at (561) 516-2593 for more information.

Your Safety is Our Top Priority

National Jets is doing their utmost to ensure they are providing a safe and healthy environment for their customers.

- All staff are following the latest CDC, FAA, WHO and TSA protocols
- Hand sanitizer placed throughout the facility
- Frequently handled materials such as magazines and newspapers removed
- Contact surfaces regularly sanitized by in-house janitorial staff
- Door openers installed to help reduce surface contact
- Removal of refuse done with protective barriers and sealed bags

National Jets continues to monitor the situation and will adjust their procedures as new requirements are released. For more information, please contact them at KFL@ParagonFBOs.com or +1 (959) 359-0066.



Hawaii Travel Regulation Updates

Per Hawaii Governor Ige, all arriving passengers and crew will be subject to "mandatory quarantine" effective Thursday, March 26th at 12:01 AM HST. Tech stops will be permitted provided no passengers or crew leave the aircraft. The quarantine period is 14 days. Visitors will be quarantined in their hotel and returning residents in their homes.

Quarantined passengers and crew may LEAVE the state at any time. They do not have to wait 14 days. If they arrive and are in quarantine over night, they can leave the next day. They must comply with the quarantine restriction over night in that case.

The state is currently under a "stay at home" directive effective Monday, March 23rd at 4:30 PM HST. Castle & Cooke Honolulu is considered "critical infrastructure" and is exempt from this directive, but this does effect some personnel and will result in schedule changes. They do intend to continue with uninterrupted service, but it is best that any prospective arrivals contact Castle & Cooke directly for status and updates.

Airline passenger arrivals are subject to the quarantine mandate as well and beginning Thursday, March 26th, all arriving airline passengers and crew will be thermally scanned before being released and will have to report their lodging location for their self-quarantine.

For more information, please contact Castle & Cooke Aviation at PHNL@ParagonFBOs.com or +1 (808) 548-2948.



Henriksen Jet Center

AUSTIN EXECUTIVE AIRPORT

Henriksen Jet Center at Austin Executive Airport is still open 24 hours a day. They have taken extra steps to keep their FBO clean and sanitized by performing a complete wipe down every two hours along with their crew cars.

Austin Executive Airport is located outside of Austin City Limits so they are following the guidelines set forth by Travis County. A "limited gathering order" has been issued, so their lobby is closed to the general public but open for customers and tenants. Passengers may elect to wait in their vehicles in the parking lot or ramp-side if they prefer. Their FBO and tower staff have been defined as "critical infrastructure" employees within this order and the airport will continue to operate should a "shelter-in-place" be ordered.

Although most of downtown Austin is shut down, many of the local restaurants near the FBO will accept phone orders for pick-up or delivery. Their local Chamber of Commerce has provided them with a website that lists businesses that will accommodate orders. The team is still able to get meals for flight crews and catering.

In addition, their Go Rentals representative is available on-demand and ensures no disruptions in car availability.

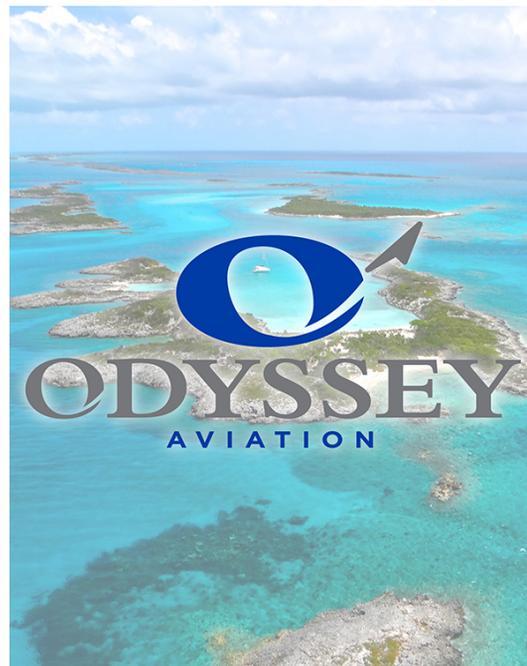
Contact their team at KEDC@ParagonFBOs.com or +1 (512) 247-7678 for more information.

The Bahamas Implements Border Control & Quarantine Measures

The Government of the Bahamas has enacted (COVID-19) Emergency Powers Regulations from March 20th - 31st. Odyssey Aviation Bahamas locations have been deemed "an essential service" in the order and will remain open. Their team will continue to maintain the appropriate hygiene procedures and practice professional and social distancing as per the COVID-19 protocols.

Any residents returning to The Bahamas who have a history of travel to China, South Korea, Italy, Iran, Europe, the United Kingdom or Ireland within 20 days of commencing travel WILL be quarantined upon arrival for up to fourteen (14) days. Persons will be monitored for the development of symptoms during this time period. No contact with non-health personnel will be permitted.

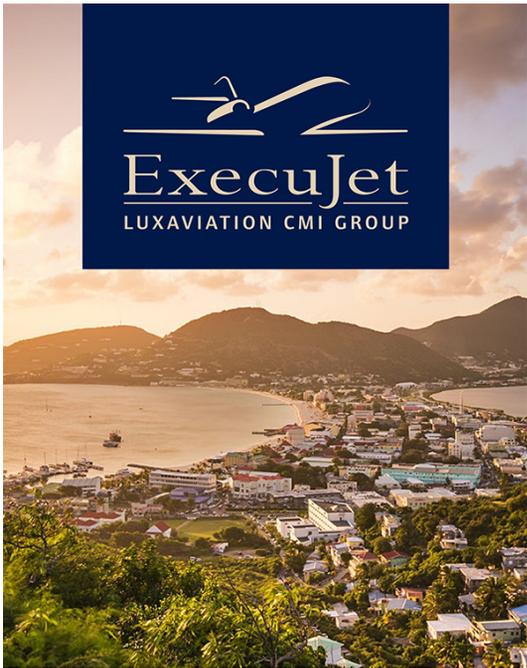
For more information, please contact Odyssey Aviation at MYNN@ParagonFBOs.com or +1 (242) 702-0227.



Updated Travel Restrictions from St. Maarten

Travel Restrictions from Prime Minister Jacobs:

Sunday, March 22nd, 2020 at 11:59 PM was the last day for the residents (passengers) of St. Maarten to travel back to the island for the next two (2) weeks. Therefore, no airlines will be bringing in residents or persons during the next two (2) weeks. The only flights that you will see coming into the airport would be cargo flights or flights that are coming in to pick up passengers to return them to their home address. For the latest updates, please visit www.sintmaartengov.org.



ExecuJet St. Maarten will continue to operate from 0900 - 1800 with 24-hour service available upon request. They will have reduced staff but will do everything they can to fulfill all requests. For more information, please email TNCM@ParagonFBOs.com or call +1 (721) 546-7900.



Hangar Parking Availability Worldwide

For business jet owners and operators who may halt airborne operations due to COVID-19, ExecuJet can provide safe parking and hangar for grounded assets. ExecuJet currently has ramp parking available at all 26 of their locations worldwide. Hangar parking is currently available in Brussels, Berlin, Cape Town, Dubai, Istanbul, Johannesburg, Lagos, Melbourne, Monterrey, St. Gallen-Altenrhein, Sydney and Zurich. They guarantee no increased pricing to ensure their aircraft parking and cleaning services remain fair, competitive and attractive.

ExecuJet is taking preventative measures to ensure passengers, crew and staff are safe and secure in their facilities. They have implemented additional cleaning and handling procedures to minimize the risk of spreading the coronavirus. Sanitizer, gloves and masks are available for staff, passengers and crew. Touchpoint sanitizing of all handles, doors, benches, desks, phone, keyboards, tables, and rails is performed before and after every flight.

For more information on ramp and hangar parking, please contact the FBO team at your location of choice.

[Find a Location](#)

Helpful Links

[Air Traffic Control Delays](#)

[FAA Air Traffic Control facilities affected by COVID-19](#)



www.who.int



www.faa.gov



www.cdc.gov



www.nbaa.org



Transportation
Security
Administration

www.tsa.gov



www.easa.europa.eu



www.nih.gov



www.fda.gov



www.osha.gov