

# The Paragon Network

November 2015 Newsletter

The <u>Paragon Network</u> is an elite group of <u>independent</u> FBOs that provide a first-class experience to business aviation travelers in North America.



#### Are you Paragon Preferred?

Customers with Paragon Preferred status are now receiving more benefits than ever! <u>Click here</u> to learn more and register!

#### **Event Calendar:**

<u>Click here</u> to view the full event calendar!



### Halloween October 31

#### Aircraft Interiors Expo Americas Seattle, WA November 4 - 5

<u>Air & Sea Cargo America's</u> Miami, FL November 4 - 6

Ft Lauderdale International Boat Show 2015 (FLIBS) Fort Lauderdale, FL November 5 - 9

Miami International Auto Show Miami Beach, FL

# Flite Line Services (CYKF) Joins The Paragon Network



Flite Line Services, located at the Region of Waterloo International Airport (CYKF) in Breslau, Ontario, will become the first Canadian member of the Paragon Network on November 1st, 2015.

Flite Line has been providing exceptional service to crew and passengers at the Waterloo International Airport since 1995. They have over 36,000 square feet of hangar space that can accommodate up to a Boeing 737-200. They also feature a Canadian customs warehouse onsite to handle all customs needs in a timely and efficient manner. In addition to the finest customary amenities, the FBO boasts a billiards room, a full boardroom facility, and a convenient pilot supply store. Flite Line maintains the highest quality state-of-the-art equipment for servicing aircraft, including a brand new de-ice truck. The staff's long-standing reputation of safety, service, and expertise ensures an elite experience to general aviation travelers every time. Read more

# 2015 NBAA Business Aviation Convention and Exhibition

November 6 - 15

## SkiFever & Snowboard Show

Portland, OR November 6 - 8

#### **Travel Weekly's CruiseWorld**

Fort Lauderdale, FL November 11 - 13

#### JazzFest at Sea Miami

Miami, FL November 11 - 21

#### <u>Denver International Gem &</u> <u>Jewelry Show</u>

Denver, CO November 13 - 15

### Northwest Art & Fine Craft Show (NAFCS)

Seattle, WA November 13 - 15

#### NBAA 2015 Business Aviation Convention & Exhibition

Las Vegas, NV November 17 - 19

#### AeroCon Orlando

Orlando, FL November 18 - 19

#### **DFW Auto Show**

Fort Worth, TX November 19 - 22

### San Antonio Auto & Truck Show

San Antonio, TX November 19 - 22

### Outdoor Adventure Expo

Minneapolis, MN November 20 - 22

#### **Thanksgiving**

November 26th

### Orlando Auto Show/Central Florida Int'l Auto Show

Orlando, FL November 26 - 29

#### **AutoRama**

Houston, TX November 26 - 29

### **Our FBO Members:**

XJet (APA) Clay Lacy Aviation (BFI) Ideal Aviation (CPS) DuPage Flight Center (DPA) Henriksen Jet Center (EDC) Fargo Jet Center (FAR) Premier Jet Center (FCM) National Jets (FLL) Texas Jet (FTW) Hill Aircraft (FTY) Odyssey Aviation (GGT) Aero Air (HIO) Odyssey Aviation (NAS) Fontainebleau Aviation (OPF) Providence Jet Center (OQU) Skyplace FBO (SAT) StarPort (SFB) Pazos FBO Services (SJU) Henriksen Jet Center (TME) Tampa Int'l Jet Center (TPA)



The Paragon Network is excited to be attending the 2015 NBAA Business Aviation Convention & Exhibition in Las Vegas, NV! We have quite a few members exhibiting this year and can't wait to see all of you at this year's show.

Be sure to stop by and visit our exhibiting Paragon Network members. Find the list of our member's booth numbers below:

XJet: C6627

**DuPage Flight Center**: C7312 **Fontainebleau Aviation**: C7312

National Jets: C7312 StarPort: C7312 Texas Jet: C7312

Flite Line Services: N812

Fargo Jet Center: C8816A Premier Jet Center: C8816B

Hill Aircraft: C11216

Pazo's FBO Services: C11216 Odyssey Aviation: C11222 Clay Lacy Aviation: C11229

### See you in Vegas!

### Paragon Aviation Group Launches New App for Android Devices





After researching statistics on the increase in Android users over the last few years, the Paragon Aviation Group decided to have an app developed for Android phones and tablets. Android only had 1.6% of the market share in 2009, but significantly increased to 83% by 2014.

The app features a map and comprehensive list of locations giving crews easy access to member FBO information. Fuel pricing is posted for each location and updated on a weekly basis. Users also have the ability to easily obtain directions to member FBOs and can call our members directly through the location listing. Paragon Corporate employees can also be contacted directly by visiting the "Contact" tab. Customers will have exclusive access to the latest Paragon Network news through the application as well. <a href="Download the app today in the Google Play Store!">Download the app today in the Google Play Store!</a>

#### Safety

Uncompromising safety is the most important ingredient in aviation today. Each one of our members are NATA Safety First Certified or has completed an equivalent program.

#### Service

Award winning service is undeniable in the Paragon Network. Each member has been rated among the top best FBOs in North America.

#### Reliability

This group of FBOs are the most consistent and dependable operators in North America.

#### Value

Our network of PAG locations guarantee a quality facility and outstanding service at a competitive price.

#### Quality

The PAG can guarantee a firstclass operation through comprehensive audits and core standards that each FBO is required to meet before joining the group.

# Reserve Your Spot at National Jets For The 2015 FLIBS!



National Jets is a full service FBO located at Fort Lauderdale International Airport (KFLL) - the closest airport to the largest boat show in the world!

Take advantage of National Jets' amazing promotions:

- Daily Welcoming Buffet For Guests & Crew
- Free FLIBS Tickets For The Flight Crew
- Free Shuttle To & From The Show
- "Jet In, Drive Out" Using Their New Rental Partner, GoRentals
- Exclusive Catering Available From The Capital Grille Upon Departure
- Compliments of National Jets Receive Two Stoli-Doli's and a Signature Pan-Fried Calamari Coupon To Be Redeemed at The Capital Grille

Click here to make your reservations today!

# Splurge-Worthy Thanksgiving Cheesecake Recipes



# White Chocolate Cranberry Cheesecake

The perfect ending to a meal - from the deep red cranberry topping to the velvety smooth comforting bites.

Click here to view the recipe.



### Brandy Alexander Cheesecake

The perfect ending to a meal - from the deep red cranberry topping to the velvety smooth comforting bites.

Click here to view the recipe.



# Layered Turtle Cheesecake

The perfect ending to a meal - from the deep red cranberry topping to the velvety smooth comforting bites.

Click here to view the recipe.



# PARAGON NETWORK CUSTOMER REVIEWS

#### \*\*\*\*

#### From Mark Antoine on XJet (KAPA)

Very nice facility, awesome crew cars, separated and well stocked pilot lounge, well worth the slight fuel premium. This will be my stop when coming to Centennial from now on.

#### \*\*\*\*

#### From Mike McIntee on XJet (KAPA)

Great stop! Excellent service. Very nice crew cars. Great ground crew. The Landing is an awesome place to eat. Easy in and out. Thank you!

#### \*\*\*\*

#### From Luke Krepsky on XJet (KAPA)

Another fantastic trip into XJet APA - Wonderful staff and great facilities - special thank you to Sally for going above & beyond on our departure!

#### \*\*\*\*

#### From Mike McIntee on Fargo Jet Center (KFAR)

I have been coming to FJC for years. The service is always excellent. Always get marshaled in to park. Always greeted when opening the door of the aircraft and asked what we need. The CSR's are awesome. Have never had a bad experience here. Lobby is very nice. The fireplace is great this time of year. Excellent stop.

#### \*\*\*\*

#### From Mike McIntee on Premier Jet Center (KFCM)

Flew into Premier yesterday for the first time. Had a pilot side PFD failure at altitude and an oil leak at the same time. What are the odds? Anyway, the line staff were great. Got me in the hangar right away. Jon from maintenance got right on the oil issue. Jason started on my avionics issue. Catie took care of the paperwork side and Brandee, the CSR, got a crew car for us so my passenger could get to MSP for a flight. This all took place in minutes after landing. They took AWESOME care of me and my Meridian. Brandee even made chocolate chip cookies while I waited in the lounge for 6 hours. Outstanding customer service!! Wow! Thank you, guys!! You did wonders for my stress level. You are my new stop in Minneapolis!! I would give 10 stars if I could!

#### \*\*\*\*

#### From Pilot on Premier Jet Center (KFCM)

Premier Jet Center went above and beyond to give us and our passengers a great experience at Flying Cloud. The employees always smile and were a great help to us in planning our trip. We plan to use them again in the future. Great FBO!

#### \*\*\*\*

#### From Alan Kozarsky on Texas Jet (KFTW)

The very best customer service of any FBO!! They treated our family with 40-year airplane and 200-gallon purchase like a Gulfstream customer with multi-thousand gallon upload. No "junk fees", crew car, golf shirt, and very very obvious that they cared. Texas Jet at Meacham is the absolute no brainer choice in the DFW area.

#### \*\*\*\*

#### From Greg Lennox on Aero Air (KHIO)

Friendly service, reasonable fuel prices and a nice crew car. What more can I ask for?

#### \*\*\*\*

#### From Kyle Van Kooten on Texas Jet (KFTW)

Everyone was very friendly, awesome facility with great amenities too. Free ice cream was a welcome surprise after a hot summer flight. Would definitely stop again!

#### \*\*\*\*

### From Carl Talkington on Texas Jet (KFTW)

Arrived at Texas Jet on 10/10/15. We had arranged for a rental car from Hertz but no car. Emalie Green, Assistant Customer Service Manager, contacted Hertz for us but no luck. She then tried to arrange a car from the local rental but could not match the Hertz contract rate so she let

us use the crew car for the next three days at no cost. She then gave us free Golf shirts with the Texas Jet logo. Texas Jet has always provided us with good service, even though we are just a single engine, but this time they really exceeded expectations. Thanks again!

#### From Michael H. on Texas Jet (KFTW)

I fly routinely into FTW and use Texas Jet. They are always the best line crew, front desk staff- you name it, they are all first class.

#### From Steven Roberts on Texas Jet (KFTW)

Outstanding Service on all accounts. You will never go wrong using Texas Jet FBO. The entire Texas Jet staff/team will see to your every need. They go far above and beyond great service.

#### From Horace Sawyer on Hill Aircraft (KFTY)

Hill was the place to be in the 70s when I flew alongside my dad. All these years later, Charlie Brown Field has changed a wee bit, but Hill is better than ever. Thank you, T!

#### From Antonio Sanchez on Fontainebleau Aviation (KOPF)

Great service from the staff!

#### From JT Elliott on Tampa International Jet Center (KTPA)

Exceptional service! Best combination of line guys and reception girls I've come across in 20 years of aviation. The entire team makes you feel right at home!

#### From Michael Lane on Tampa International Jet Center (KTPA)

One of the best FBOs in the USA, and one of my favorites!

### From Pilot on Tampa International Jet Center (KTPA)

Best FBO, hands down! Exceptional service! And you don't have to have a jet to get first class service!

### From Guilherme Schmidt on Clay Lacy Aviation (KVNY)

I received great service at Clay Lacy. Nice facilities and great line and CSR service. Will stop again.





If you no longer wish to receive our emails, click the link below: Unsubscribe