

The Paragon Network

May 2014 Newsletter

The <u>Paragon Network</u> is an exclusive group of independent FBOs that provide an elite experience to business aviation travelers in North America.

Event Calendar:

Mother's Day May 11, 2014

Cannes Film Festival

Cannes, France May 14-25, 2014

National Defense Transportation Day

May 16, 2014

Armed Forces Day

May 17, 2014

Geneva, Switzerland May 20-22, 2014

Memorial Day

May 26, 2014

Our FBO Members:

XJet (KAPA) Jet Aviation (KBED) Clay Lacy Aviation (KBFI) Lane Aviation (KCMH) Jet Aviation (KCPS) Jet Aviation (KDAL) **DuPage Flight Center (KDPA)** Metro Flight Services (KDTW) Henriksen Jet Center (KEDC) Fargo Jet Center (KFAR) National Jets (KFLL) Texas Jet (KFTW) Hill Aircraft (KFTY) Aero Air (KHIO) **Jet Aviation (KHOU)** Flightline First (KNEW) Fontainebleau Aviation (KOPF) Jet Aviation (KPBI) StarPort (KSFB) Jet Aviation (KTEB) Henriksen Jet Center (KTME) Tampa Int'l Jet Center (KTPA) Legacy Jet Center (KTUL) Clay Lacy Aviation (KVNY) Odyssey Aviation (MYEF) Odyssey Aviation (MYNN) Pazo's FBO Services (TJSJ)

Paragon Network Launches Feedback Survey for Crew Members

Have you visited a Paragon Member recently?

Tell us about your experience.



The Paragon Network continues its commitment to providing an elite experience with the announcement of a new feedback survey for crew members. In the survey, respondents can evaluate the details of their trip including facility, service, safety and FBO personnel. Because of its enhanced digital format, the survey can be taken easily on a computer, phone or tablet.

"We understand the importance of both ease and accessibility when it comes to providing survey feedback," Megan Barnes, Paragon Aviation Group EVP, said. "With this enhanced digital format, we hope to create a unified brand experience where customers can give feedback for any Paragon Network location using one form. We look forward to the responses."

click to take the survey

Photo Spotlight: DuPage Flight Center (KDPA)



Above: The spacious ramp and well-appointed terminal facility at West Chicago's DuPage Flight Center (KDPA) will impress even the most discerning business aviation traveler. <u>Click here</u> to view additional photos of DuPage on their newly redesigned website.

Safety

Uncompromising safety is the most important ingredient in aviation today. Each one of our members are NATA Safety First Certified or has completed equivalent program.

Service

Award winning service is undeniable in the Paragon Network. Each member has been rated among the top best FBOs in North America.

Reliability

This group of FBOs are the most consistent and dependable operators in North America.

Value

Our network of PAG locations guarantee a quality facility and outstanding service at a competitive price.

Quality

The PAG can guarantee a firstclass operation through comprehensive audits and core standards that each FBO is required to meet before joining the group.

Fitplan.com Pilots Choose the Paragon Network



Photo above: Hill Aircraft (KFTY) is a premier FBO facility serving the Atlanta metro area. Hill was ranked among the top FBOs in Fltplan.com's 2014 Pilot's Choice Survey.

Fltplan.com readers have proven once again that pilots prefer the Paragon Network. With nine members ranked in Fltplan.com's 2014 Pilot's Choice Survey, the Paragon Network was among the top FBO Networks recognized. Results of the survey are below:

Top U.S. FBOs

- 4. Texas Jet (KFTW)
- 5. XJet (KAPA)
- 21. Hill Aircraft (KFTY)
- 26. Tampa Int'l Jet Center (KTPA)
- 27. Fargo Jet Center (KFAR)
- 43. Henriksen Jet Center (KTME)
- 45. Jet Aviation (KPBI)

Star FBOs

- 5. Texas Jet (KFTW)
- 12. XJet (KAPA)
- 20. Hill Aircraft (KFTY)
- 24. Henriksen Jet Center (KTME)

Regionally Recognized FBOs

- Texas Jet (#3 in South Central FBOs)
- XJet (#1 South West FBOs)
- Clay Lacy Aviation Seattle (#3 in North West FBOs)
- Fargo Jet Center (#3 in North Central FBOs)

Top Caribbean FBO

• 1. Odyssey Aviation Bahamas

Small FBO Chain

• 3. Jet Aviation

Heading to the World Cup? Make a Stop in Exuma!



The **FIFA World Cup** begins on June 12, 2014. **Odyssey Aviation Exuma** (**MYEF**) is the perfect location for your tech stop as you head to the big game. <u>Click here to learn more about the MYEF</u> facility or call **242-702-0261** to schedule your trip today!



Paragon Aviation Group | PO Box 1832 | Cypress, Texas 77410 | United States