



The Paragon Network

June 2016 Newsletter

The **Paragon Network** is an elite group of **independent FBOs** that provide a first-class experience to business aviation travelers in North America.



Are you Paragon Preferred?

Customers with Paragon Preferred status are now receiving more benefits than ever! [Click here](#) to learn more and register!



Interested in Becoming a Paragon Member FBO?

[Click here](#) to learn more about the benefits of becoming an elite member of the Paragon Network!

Event Calendar:

[Click here](#) to view the full event calendar!

A screenshot of a calendar application showing a grid of dates. The calendar is color-coded with various shades of blue, pink, and yellow, indicating different events or categories. The dates are arranged in a standard monthly grid format.

Summer X-Games

Austin, TX
June 2 - 5

Chicago's 57th Annual Street Art Fair

Chicago, IL
June 4 - 5

Design & Automation Conference

Austin, TX

Paragon Network 1st Annual SUCCESS Workshop



The Paragon Network held their 1st Annual SUCCESS Workshop at Henriksen Jet Center (KTME) in Houston, TX from May 12th - 14th. The workshop is designed for Customer Service Managers, Line Managers, and Sales/Marketing Managers to provide them with a **S**uperior **U**nderstanding of **C**ustomer **C**are **E**xcellence, **S**ales & **S**ervice.

The workshop included training on the various tools offered by the Paragon Network, a Kolbe A Index assessment & review, a group dinner, and a teambuilding event at TopGolf. [Click here](#) to view the slideshow.



Team photo at TopGolf.

Thank you to TRAQPak FBO for supporting this great event and sponsoring our lunch on Friday. Your continued support helps us to improve the value of our network by making this event a success! We look forward to our next SUCCESS Workshop in 2017.

June 5

Taste of Chicago

Chicago, IL
June 6 - 10

National Best Friends Day

June 8

NBAA Regional Forum

Van Nuys, CA
June 9

Republic of Texas (ROT)

Biker Rally

Austin, TX
June 9 - 12

ATX Television Festival

Austin, TX
June 9 - 12

Ribfest Chicago

Chicago, IL
June 10

Southern Fried Gameroom

Expo (SFGE)

Atlanta, GA
June 10 - 12

Rhode Island Air Show

Providence, RI
June 11 - 12

Flag Day

June 14

Seafair Kickoff

Seattle, WA
June 15

Comicpalooza 2016

Houston, TX
June 17 - 19

International Gem & Jewelry Show

Houston, TX
June 17 - 19

Los Angeles International Music Festival

Los Angeles, CA
June 17 - 21

American Heroes Air Show

Los Angeles, CA
June 18

St. Louis Comic Con

St. Louis, MO
June 18 - 19

Dia de los Daddys Car Show and Swap Meet

San Antonio, TX
June 18 - 19

Father's Day

June 19

NBAA Flight

Attendants/Flight

Technicians Conference

Delray Beach, FL
June 21 - 23

2016 Houston Summer Boat Show

Houston, TX
June 22 - 26

Canada Day



Now Integrating!

Exclusive fuel discounts

Custom fuel pricing

Ability to dispatch fuel requests

A weekly CSV file with pricing information that can be easily uploaded into various scheduling programs

**Not a Paragon Preferred Member?
Click here to join!**



Our FBO Members:

- [Clay Lacy Aviation \(BFI\)](#)
- [Ideal Aviation \(CPS\)](#)
- [Yelvington Jet Aviation \(DAB\)](#)
- [DuPage Flight Center \(DPA\)](#)
- [Henriksen Jet Center \(EDC\)](#)
- [Fargo Jet Center \(FAR\)](#)
- [Premier Jet Center \(FCM\)](#)
- [National Jets \(FLL\)](#)
- [Texas Jet \(FTW\)](#)
- [Hill Aircraft \(FTY\)](#)
- [Odyssey Aviation \(GGT\)](#)
- [Lux Air Jet Centers \(GYR\)](#)
- [Aero Air \(HIO\)](#)
- [Odyssey Aviation \(NAS\)](#)
- [Fontainebleau Aviation \(OPF\)](#)
- [Providence Jet Center \(OQU\)](#)
- [Skyplace FBO \(SAT\)](#)
- [StarPort \(SFB\)](#)
- [Pazos FBO Services \(SJU\)](#)
- [Henriksen Jet Center \(TME\)](#)
- [Clay Lacy Aviation \(VNY\)](#)
- [Flite Line Services \(YKF\)](#)

Safety

Uncompromising safety is the most important ingredient in aviation today. Each one of our members are NATA Safety First Certified or has completed an equivalent program.

Service

Award winning service is undeniable in the Paragon Network. Each member has been rated among the top best FBOs in North America.

Reliability

This group of FBOs are the most consistent and dependable operators in North America.

Value

Our network of PAG locations guarantee a quality facility and outstanding service at a competitive price.

Quality

The PAG can guarantee a first-class operation through comprehensive audits and core standards that each FBO is required to meet before joining the group.



Fly Into Clay Lacy Aviation for the NBAA Regional in Van Nuys, CA on June 9th!

Don't forget to stop by our exhibiting members booths!



PARAGON NETWORK CUSTOMER REVIEWS

★★★★★

From Mark Kotnour on Henriksen Jet Center (KTME)

I recently flew into Houston Executive and used Henriksen Jet Center. I have been a pilot for over 45 years and been through 100's of FBOs from coast to coast, Canada and Mexico and by far this is one of the best. The staff is extremely and authentically friendly and professional. The amenities are beyond first class! One of my passengers made the comment "I want to come back and just spend the weekend here." If you have a choice make a stop here for your travel needs when in Houston.... Trust me you will be impressed. I will be back! 5 Star rating needs to be raised to 7+.

★★★★★

From Robert Duprey on Providence Jet Center (KOQU)

I have flown in and out of this FBO over several years, while it has gone through several management/ ownership. Their current staff is across the board one of the most professional and friendly groups of people that I have dealt with at an FBO. This is a convenient and service oriented operation, with convenient access to Providence or Newport.

★★★★★

From Jerry on Clay Lacy Aviation (KBFI)

Exceptional service! One of the best in the business!...

★★★★★

From Mike Harwood on Henriksen Jet Center (KEDC)

Good prices and excellent service in my Cheyenne. This is a great alternative to the big Austin airport.

★★★★★

From Don Dillman on Texas Jet (KFTW)

We arrived in our Bonanza to a Friday afternoon ramp packed with heavy metal. As is always the case, there was a lineman to guide us in, come to window to see what we needed. Our rental car showed up while we were still unloading bags and the lineman helped us with them with a smile. We had the airplane put to bed, covered and we were driving away 5-10 minutes after cutting the mixture. Another nice job at TJ's. Thank you.

★★★★★

From Russell Gehrke on DuPage Flight Center (KDPA)

Beautiful Facility! Wonderful service for N134JT, a Piaggio Avanti. Great Job!

★★★★★

From Derek on Texas Jet (KFTW)

Texas Jet is one of the best in the country. I am always amazed by how on top of things they are. Keep up the good work!

★★★★★

From Rick on Hill Aircraft (KFTY)

My chosen FBO in the area. Exceptional service by the entire staff! I highly recommend this location.

★★★★★

From Scott Richard on StarPort (KSFB)

PA27 Aztec – This is how FBO's used to be operated 15 years ago.....excellent service with a can do and very helpful attitude!! Went in for quick restroom break and by the time I got back out to the plane, it was already tied down and ready for a couple of overnights. Great work to all involved. We'll see you next time!!

★★★★★

From Joey Tiritilli on Pazo's FBO Services (TJSJ)

Really enjoyed hanging out for a few hours at Pazo's... Nicest FBO at TJSJ for certain.

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