



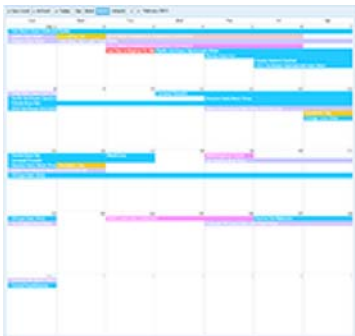
The Paragon Network

April 2015 Newsletter

The **Paragon Network** is an elite group of **independent FBOs** that provide a first-class experience to business aviation travelers in North America.

Event Calendar:

[Click here](#) to view our new interactive event calendar!



[2015 Shell Houston Open](#)
Houston, TX
March 30th - April 5th

[Good Friday](#)
April 3rd

[Easter Sunday](#)
April 5th

[2015 Women's NCAA Final Four](#)
Tampa, FL
April 5th - 7th

[Masters Golf Tournament](#)
Augusta, GA
April 6th - 12th

[Caribbean Air Rally](#)
Fort Lauderdale, FL
April 7th - 20th

[Speednews 3rd Annual Aerospace Manufacturing Conference](#)
Los Angeles, CA
April 8th - 9th

[2015 AEA International Convention & Expo](#)
Dallas, TX
April 8th - 11th

[Denver Int'l Auto Show](#)

2015 • The Americas AIN FBO SURVEY



The 2015 AIN FBO Survey Results Are In!

The Paragon Network is ecstatic about the results of the **2015 AIN FBO Survey**! Based on ratings from over 11,000 respondents, the Paragon Network had 7 locations in the top 30% of the top performing FBOs in America and 8 locations in the top-rated FBOs by region.

The factors considered by evaluators (listed in order of importance) were excellent customer service, fuel pricing, passenger amenities, cleanliness, pilot amenities, line service training program participation, FBO infrastructure/decor, loyalty/rewards program, and fuel brand.

Below are the top performing Paragon Network Members based on this year's survey:

FBO	Airport	Rating
Fargo Jet Center	KFAR	9.4
Tampa Int'l Jet Center	KTPA	9.4
XJet	KAPA	9.4
Texas Jet	KFTW	9.2
Henriksen Jet Center	KEDC	9.1
National Jets	KFLL	9.1
Fontainebleau Aviation	KOPF	8.8
Clay Lacy Aviation	KBFI	8.5

Congratulations to all of our members who continue to provide top-notch customer service and quality facilities for your customers! [Click here](#) to view the final survey results and articles about our elite members!

April is Keep America Beautiful Month

Denver, CO
April 8th - 12th

**Main Street Fort Worth
Arts Festival**

Fort Worth, TX
April 9th - 12th

**2015 MotoGP - RedBull
Grand Prix of the Americas**

Austin, TX
April 10th - 12th

**WorldFest: Houston
International Film Festival**

Houston, TX
April 10th - 19th

**2015 Scuba and H2O
Adventure Show**

Seattle, WA
April 11th - 12th

**Rock the Ocean's Tortuga
Music Festival**

Fort Lauderdale, FL
April 11th - 12th

**Asian Business Aviation
Conference and Exhibition**

Shanghai, China
April 14th - 16th

MRO Americas

Miami Beach, FL
April 14th - 16th

Tax Day

April 15th

Tulsa Auto Show

Tulsa, OK
April 17th - 19th

**American Heroes
Air Show Texas**

Austin, TX
April 18th - 19th

**National Administrative
Professionals' Week**

April 19th - 25th

**World Aviation Training
Conference & Tradeshow**

Orlando, FL
April 21st - 23rd

**2015 National Family
Island Regatta**

Exuma, Bahamas
April 21st - 25th

**SUN 'n Fun International
Fly-In and Expo**

Tampa, FL
April 21st - 26th

**National Administrative
Professionals' Day**

April 22nd

Earth Day

April 22nd

National Arbor Day

April 24th, 2015

Austin Auto Show

Austin, TX
April 24th - 26th

Outdoor Adventure Expo

Minneapolis, MN



April is a month focusing on making the world a better place. [Earth Day](#) is celebrated on April 22nd and focuses on what we can do to take care of the environment and our planet. [Arbor Day](#) is on April 27th and focuses on planting trees to beautify the world and improve the environment.

[Keep America Beautiful Month](#) promotes all of the things we can do better our communities and make the world a more beautiful place. There are many things you can do to help protect and preserve the Earth including preventing litter, reducing waste, and beautifying your community. These things may seem small, but they actually make a huge difference.

Attending the NCAA Women's Final Four in Tampa This Year?



Use [Tampa International Jet Center \(KTPA\)](#) on your trip to the 2015 Women's Final Four from April 5th - 7th!

Make your reservations at
ParagonAviationGroup.com/reservations
or call (813) 319-8000 today!

RedBull Grand Prix of The Americas

April 24th - 26th

Stagecoach Festival

Los Angeles, CA
April 24th - 26th

**World Wine Meetings
America 2015**

Chicago, IL
April 25th - 27th

Mayfest

Fort Worth, TX
April 30th - May 3rd

Minneapolis ComicCon

Minneapolis, MN
May 1st - 3rd

**New Orleans Jazz and
Heritage Festival**

New Orleans, LA
May 1st - 3rd

**Barksdale AFB Defenders of
Liberty Air Show**

Los Angeles, CA
May 2nd - 3rd

Our FBO Members:

[XJet \(APA\)](#)
[Clay Lacy Aviation \(BFI\)](#)
[DuPage Flight Center \(DPA\)](#)
[Henriksen Jet Center \(EDC\)](#)
[Fargo Jet Center \(FAR\)](#)
[Premier Jet Center \(FCM\)](#)
[National Jets \(FLL\)](#)
[Texas Jet \(FTW\)](#)
[Hill Aircraft \(FTY\)](#)
[Aero Air \(HIO\)](#)
[Hawthorne Global Aviation
Services \(NEW\)](#)
[Fontainebleau Aviation \(OPF\)](#)
[Providence Jet Center \(OQU\)](#)
[StarPort \(SFB\)](#)
[Henriksen Jet Center \(TME\)](#)
[Tampa Int'l Jet Center \(TPA\)](#)
[Legacy Jet Center \(TUL\)](#)
[Clay Lacy Aviation \(VNY\)](#)
[Odyssey Aviation \(GGT\)](#)
[Odyssey Aviation \(NAS\)](#)
[Pazo's FBO Services \(SJU\)](#)

Safety

Uncompromising safety is the most important ingredient in aviation today. Each one of our members are NATA Safety First Certified or has completed equivalent program.

Service

Award winning service is undeniable in the Paragon Network. Each member has been rated among the top best FBOs in North America.

Reliability

This group of FBOs are the most consistent and dependable operators in North America.

Value

Our network of PAG locations guarantee a quality facility and outstanding service at a competitive price.

Quality

Henriksen Jet Center



Will you be attending the [MotoGP Red Bull Grand Prix of The Americas](#) in Austin, TX this year?

Fly into [Austin Executive Airport \(KEDC\)](#)!

Make your reservations at
[ParagonAviationGroup.com/reservations](#)
or call (512) 247-7678 today!

Take our
SURVEY



***The Paragon Network values your feedback.
[Click here to take our survey.](#)***

Visit any Paragon Member and take a moment to share your experience with us during the month of April and be entered into our weekly drawing to win a diecast airplane, shirt, or other great prizes! The more locations you visit and provide feedback on, the better your chances to win! Don't forget to include your contact information at the end of the survey so we can notify you if you win.

Recent Feedback



From Kevin Coughlin on Providence Jet Center (KOQU)

If there is an award for BEST FBO in the Northeast, or North America, it should go to AVPORTS/Providence Jet Center at Quonset State. I was weathered into KOQU while flying back from Alton Bay, NH. Pamela at the front desk treated me better than family - getting my Cessna 150 out of the elements and into the hangar for the night. She booked me a room at the local Marriott for the best nightly rate, and gave me full use of the crew car since everyone else was snowed in. The next morning, when my airplane wouldn't start, the fine lineman threw a charger on the battery and even broke out the engine pre-heater. Before long, I was on my way back home! Thank you Pamela and Bonnie at the front desk, AND the entire LINE CREW! You all made me feel like family! I look forward to returning to Quonset for the RI Air Show knowing AVPORTS/Providence Jet Center will take care of the rest. Thank you! Thank you! Thank you!



From Drew David on Henriksen Jet Center (KTME)

The PAG can guarantee a first-class operation through comprehensive audits and core standards that each FBO is required to meet before joining the group.

Visited Houston Executive for the first time in early February. The FBO is nice but what really made our experience exceptional was the customer service we received from Michelle. She went out of her way to help one of our passengers and he was very appreciative. We will definitely be coming back to KTME!

★★★★★

From Sean Mollet on Henriksen Jet Center (KTME)

Another +1 for Michelle and the rest of the team. Car was waiting when we landed, already had the air running, helped with bags and had all the paperwork laid out. Quick and polite. Will definitely use again the next time I'm in Texas.

★★★★★

From Eric Weaver on Pazo's FBO Services (TJSJ)

Great service! Entire staff is wonderful. I've used them for customs and their handling was professional and efficient!

★★★★★

From Charles Knox on DuPage Flight Center (KDPA)

Ellen and Marlene are two of the finest professional and friendly CSR reps in the entire FBO business model. Service comes with a laugh and a smile.

★★★★★

From Joseph Geason on National Jets (KFLL)

Best service we have had. They went out of their way taking care of us booking hotel rides to and from. We were the smallest aircraft on the ramp (Tecnam Sierra). We will be back!

★★★★★

From Emile Hendrik on Odyssey Aviation Exuma (MYEF)

Passed through twice with my family in Seneca. On our way down to the Dominican Republic from Fort Pierce and then on the way back headed for Key West. Both times we were met with great service and hospitality, great island atmosphere. Although it was just a transit stop, it was a lot of fun and if I were to ever spend some time in the area, I would be happy to give this FBO our patronage.

★★★★★

From Michael Sutton on Aero Air (KHIO)

Terrific service! Found hangar space for my T210 during bad weather and discounted the charges when I had to leave the plane there for a few days. I will be back!

Follow:  

If you no longer wish to receive our emails, click the link below:
[Unsubscribe](#)